#9 Response 10/6/03



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: David J. Miller

Art Unit: 3625

Patent No.: n/a

Examiner: Mark A. Fadok

Issue Date: n/a

Title

Serial No.: 09/629,262 Filed

: 7/31/2000

: Method And Facility For Displaying Customer Activity And Value

Commissioner for Patents Alexandria, VA 22313-1450

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RESPONSE

SEP 2 1 2003

Dear Examiner:

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In the office action mailed June 25,2003, the Examiner rejected Claims 1,2, 4-7, 9-12, 14-17,19, and 20 under 103(a) as unpatentable over Lazaraus et al (U.S. Pat. 6,430,539) in view of Applicant's disclosure and Official Notice. After careful review of the Examiner's Office Action, the Applicant would request consideration of the following remarks.

## CERTIFICATE OF TRANSMISSION

I hereby certify that this paper is being transmitted to the Patent and Trademark Office Facsmile Number 703-872-9326 on September 24, 2003

Donna S. Ascensao

Typed or Printed Name of Person Signing Certificate